
Quality Policy

- BIM will provide customer solutions that are focused on their needs and expectations.
- The principles of sustainability are of great importance throughout our organization as well as in the solutions we design for our customers.
- Our customers can rely on us to deliver the right quality at the right time.
- We are committed to comply with all applicable laws and regulations.
- We regularly review and continually improve our quality management system and the processes and procedures connected to it.

This means that each employee:

- knows their responsibility and importance in the total value chain,
- has the right competence for their role,
- follow our processes and procedures as described in the quality management system.

To ensure continuous improvement

- we monitor and update our quality targets, making sure they are relevant and measurable.
- handle deviations in an effective and appropriate way.
- learning from outcomes from the deviation process, and makes adjustments where needed.
- we have a close cooperation within the whole value chain.

Anders Rietz, CEO
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